

## November President' Message

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### MEETING MUSINGS

October's meeting was a chance to take a step back from work and look critically at the workplace in context with cultural shift in user and employers' expectations. Larry Morgan, CFM, SFP, presented on how changes in how people are doing work is affecting the structure of the workplace. Starting off, Larry used the example of hospitality, illuminating the trend that the simplest hotels are evolving into entertainment and luxury accommodations. He spoke about generational expectations, and pointed out that change happens over time. The presentation expanded to touch down on the "gig economy", and "hotel spaces for work", where workers do not have permanent desks, but may come and utilize a space on an irregular schedule, rather than having a fixed desk to call their own. He closed with a brief discussion of performance versus prescriptive managing, that a facility might describe the work required in terms of result, "clean the building" as opposed to providing a list of tasks to do. I think to some of us, this sounds like freedom from the desk, to others, it sounds like the disappearance of the desk could create another problem!

### WEST REGION LEADERSHIP

West Region will host a leadership seminar November 5 and 6<sup>th</sup> in Southern California. I and Terri Sudbrook from Santa Clara Valley will be among those in attendance in Santa Ana, CA. The Leadership Workshop is a chance to share success stories, best practices and challenges with other volunteers from the West Region. I will have a full report next month.

### HOLIDAYS ARE HERE AGAIN; SAVE THE DATE

Halloween, is here again kicking off the Holiday relay, soon handing off the baton to Thanksgiving, Hanukah, Christmas, Kwanza and the Solstice. This year Santa Clara Valley Chapter is delighted to bring the party back to the south bay in a joint Holiday Party. The event is going to be early in the season, THURSDAY DECEMBER 1<sup>st</sup>, at Fiorillo's. The elves are planning a festive evening with a variety of entertainment, so plan on coming and inviting your colleagues, coworkers and clients.